



P. 479-968-2105  
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*"Award Winning Water"*

November 20, 2023

Ms. Kristen Graham  
Compliance Analyst  
Water Division/Enforcement Branch  
Division of Environmental Quality  
5301 Northshore Dr.  
North Little Rock, Arkansas 72118

RE: NPDES Permit No. AR0021768, AFIN 58-00105

Dear Ms. Graham:

This letter shall serve as the noncompliance report (NCR) for October 2023 as required by NPDES permit AR0021768.

During this reporting period City Corporation experienced permit violations for the following parameters:

1. Solids, Total Suspended – Monthly Avg.
2. Nitrogen, Nitrate Total – Monthly Avg.
3. Nitrogen, Nitrate Total – 7-Day Avg.

The above violations were caused by the following events at the Pollution Control Works (PCW) during this reporting period.

- The above violations were impacted by the following throughout the month of October:
  - An increase of filamentous bacteria that caused poor settling biomass in the secondary clarifiers, which lead to turbid effluent.
  - A decrease in loading to the PCW that we suspect affected the F/M ratio to our biomass.
- The PCW staff have since corrected these issues and are back in compliance.

Should you have any questions or need other info please contact Greg Kremers, Wastewater Operations Director at 479-968-2080 ext. 236.

Sincerely,

A handwritten signature in blue ink, appearing to read "S. Mallett", is written over a light blue horizontal line.

Steve Mallett  
Chief Executive Officer

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Russellville, AR 72811  
[citycorporation.com](http://citycorporation.com)